



# Georgia Department of Motor Vehicle Safety

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Roy E. Barnes  
Governor

Tim Burgess  
Commissioner

FOR IMMEDIATE RELEASE

**OCTOBER 25, 2001**

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## **DEPARTMENT OF MOTOR VEHICLE SAFETY** **OPENS DRIVERS SERVICES CENTER**

If you need to get your driver's license reinstated in the Metropolitan-Atlanta area, you'll have to go to Conyers, but the trip will be worth it.

Tuesday, October 23<sup>rd</sup>, marked the official opening of the Department of Motor Vehicle Safety new Driver Services Office at 2206 East View Parkway, Conyers, Georgia. The new telephone numbers are (678) 413-8400 or (404) 657-9300.

This location will handle all drivers' license reinstatements due to DUI, point suspension, medical suspension, insurance problems or motor vehicle record requests previously handled by the Georgia State Patrol at 929 East Confederate Avenue in Atlanta. The areas of permitting and certification of motor carriers and limousine carrier operations was transferred from the Public Service Commission at 1007 Virginia Avenue in Hapeville. Regular license issuance, renewal and testing services remain at the individual DMV offices throughout the Atlanta area.

This should be refreshing news for drivers accustomed to long lines and not enough employees to help them. The new facility is well designed with a hi-tech queuing system, 18 customer service windows, a large waiting room with plenty of chairs plus plenty of free parking spaces. It is approximately twice the size of the old office and a much more comfortable place for drivers to take care of their special circumstances.

According to Ronny Johnson, DMVS Director of Driver Services, the facility helped 465 people the very first day and has the capacity for even more. "This move will enable the DMVS to be more responsive to the people. The daily operations will continue to improve and become more efficient, and as the public gets used to the idea of the location change, they will begin to see this as a good thing," he added. The operating hours are Monday through Friday from 8:00am until 4:30pm. On very busy days, you should be in the facility by 3:15 to be assured that you will get helped.

Security and safety were at the forefront of the design plan for the customers as well as the employees. DMVS enforcement officers patrol continuously and metal detectors ensure the safety of everyone entering.

The opening of this new service center is a result of legislation approved by the General Assembly and signed by Governor Roy Barnes after the 2000 Legislative Session that consolidated various duties in the area of motor vehicle safety. All of these were previously divided up between four departments: the Department of Public Safety, Department of Revenue, Department of Transportation and the Public Service Commission. Now the DMVS, headed by Commissioner Tim Burgess is responsible for all the issues that affect motoring Georgians.

“Our vision is to deliver the ultimate in customer service,” says Burgess. “The DMVS mission is to modernize and continuously improve the way Georgia conducts business emphasizing customer service and convenience. We all want to put an end to the horror stories about long waits in the wrong line. This is a step in that direction,” he added.

For more Drivers Services information please call (678) 413-8400 or (404) 657-9300.